



The Indiana Senior Medicare Patrol (SMP) exists to help Indiana seniors prevent, detect, and report Medicare fraud and abuse. To help educate Hoosiers, SMP staff and volunteers offer free presentations (with or without PowerPoint slides), panel discussions, or event exhibits throughout the state. Read about some of our standard presentations below, and contact Nancy Moore, Program Director, 317.205.9201 or [nmoore@iaaaa.org](mailto:nmoore@iaaaa.org).

### What Can You Do to Prevent Healthcare Fraud?

This formal presentation can be customized in length from 15 to 30 minutes. Good for large groups, professional organizations, fraternal and senior-serving groups.

- 15-30 minute presentation highlighting the basics of Medicare
- Trends in healthcare fraud
- How to protect yourself and/or loved ones from healthcare fraud
- Other common consumer scams targeting seniors



### How to Read your Medicare Summary Notice (MSN)

This presentation details how to protect you or your loved one from healthcare fraud by using the SMP personal healthcare journal and getting familiar with your MSN.

- 30-45 minute presentation geared toward familiarizing beneficiaries and caregivers with monthly Medicare Summary Notice (MSN)
- In-depth review of MSN
- A look at tools designed to help you reconcile charges for healthcare services and supplies
- Instruction for How to appeal Medicare decisions
- Review of common billing issues and errors
- Tips for avoiding the latest Medicare fraud and consumer fraud trends
- Question & Answer session

### Film and Discussion

A documentary viewing followed by Q&A after the film provides an opportunity to talk about the scams and frauds that target older Americans. This program lasts about 1 hour to 1 ½ hours, depending upon the size of the panel, length of the film, and length of discussion.

- Fleeced: Speaking Out Against Senior Financial Abuse (produced by WFYI)
- Just Hang Up: Scams Against Seniors (produced by Dan Rather)
- Be Wise/Be Aware: Prevent Elder Financial Abuse (produced by Elder Financial Protection Network)

PROTECT YOURSELF

DETECT FRAUD

REPORT ABUSE



# VOLUNTEER

## VOLUNTEER BENEFITS:

- Flexibility
- No Required Service Hours
- Learn more about the Medicare program

Help Stop Medicare and Medicaid Fraud in its Tracks

## Opportunities with Indiana's Senior Medicare Patrol (SMP)

### Community Events & Health Fairs

Attend community events and help educate the public about Medicare fraud, distribute SMP information and answer questions.

### One-On-One Counseling

Meet with beneficiaries to help them better understand Medicare Summary Notices and other healthcare documentation.

### Office Support

Participate in office projects, distribute SMP materials to senior centers, assemble supplies for community events, and seek out volunteer opportunities around Indiana for other volunteers.

### Presentations

Deliver prepared presentations on various Medicare fraud topics.

### Promotions

Write articles for newsletters, websites, and social media.

### Complex Issues

Gather facts about beneficiary issues from beneficiaries, healthcare providers, insurance companies, and Medicare to aid problem resolution.

To learn more, call [1.800.986.3505](tel:18009863505) or contact your local Area Agency on Aging.

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