# Page 2 - Making the Most of Your Medicare

# Preventive Services

keep you healthy. tests and screenings to covers many preventive Remember, Medicare

среск греті

regularly, so make sure to

**G** General Messages

These messages get updated

# THIS IS NOT A BILL | Page 2 of 4

Want to see your claims right away? Access your crightnal Medicare claims at www.MyMedicare gov. ausally within 24 hours after Medicare processes the delim. You can use the "Bine Button" feature to help keep track of your personal hashin records.

Medicare helps pay for screening mammograms.

Early detection is your best protection. Schedule

To report a change of address, call Social Security at 1-800-772-1213. TTY users should call

Get a pneumococcal shot. You may only need it once in a lifetime. Contact your health care provider about getting this shot. You pay nothing if your health care provider accepts Medicare assignment.

Visit www.MyMedicare.gov for a personalized list.

Medicare Preventive Services

nmogram today, and remember that

How to Check This Notice

# 1 Making the Most of Your Medicare

you were treated for. easier for you to know what

User-friendly service

the services listed.

JisiV nuoY 8

to find out more.

**O** Definitions

descriptions will make it

**3** Service Descriptions

notice to be sure you got all

and compare them to your

your doctor. Keep your bills

This is the date you went to

mean? Read the definitions

the words on your MSN

.bangissanu 10 bangissa

Claims can either be

Type of Claim

Don't know what some of



NAIGN Empowering Seniors To Prevent Healthcare Fraud

services you got.

for easy reading.

Salon (

8 St.0e\$

0

page for explanations of the

Refer to the bottom of the

lt's highlighted and in bold

provider is able to bill you.

This is the total amount the

Max You May Be Billed

# THIS IS NOT A BILL | Page 3 of 4

Your daim was sent to your Medicare Supplement Insurance (Medigap policy). Wellmark BlueCross BlueShield of N. Carolina. Send any questions regarding your benefits to them A This service was denied. The information provided does not support the need for this service or item.

approved or denied.

This column lets you

know if your claim was

Approved Column

95.11.2\$

92.89

\$143.00

Provider Charged

**S**ƏL

Approved?

January 21, 2013 Craigl. Secosan, M.D., (555) 555-1234 Looking Glass Eye Center PA, 1888 Medical Park Dr, Suite. C, Brevard, NC 28712-4187

76,701\$

26'201\$

\$86.38

# (D Your Claims for Part B (Medical Insurance)

# Your provider has agreed to accept this amount a full payment for covered services. Medicare usus pays 80% of the Medicare-approved amount.

# Amount Medicare Peid: This is the amount Medicare paid. This is the amount the Medicare-approved amount. Maximum You May Be Billed: This is the total Maximum You May Be Billed: This is the total mount the provider is allowed to bill you, and can include a deductible, colnsurance, and other classiges not covered. If you have Medicare Supplement Insurance (Medigap policy) or other insurance, it may not may appear to this amount.

# Service Approveds: This column tells you if Medicare covered this service.

Medicare-Approved Amount: This is the smount a provider can be paid for a Medicare service. It may be less than the scrusl amount the provider charged.

Amount Provider Charged: This is your provider's fee for this service.

Total for Claim #02-10195-592-390

Destruction of skin growth (17000)

Eye and medical examination for diagnosis and treatment, established patient, I or more

0

# enmulo) de snoitinhed 🔇

# Page 3 - Your Part B Medical Claims

- **S05E-986-008** 

  - answered. Contact your State Health Insurance Program (SHIP) for free, local health insurance counseling. Call your Medicare questions
    - TTY 1-877-486-2048 (for hearing impaired) numbers for where to get Ask for "doctors services." Your customer-service This section gives you phone
  - 4 How to Get Help How to Get Help with Your Questions
    - **S05E-986-008** by reporting fraud!
  - medical services or final include offers for free medical services or filling you for Medicar services or billing you for Medicar to the bed to uncovering fraud, you may quality for a reward You can make a difference! Last year, Medicare saved iax-payers \$4.2 billion—the largest aum ever recovered in a single year—thanks to people who reported suspicious activity to Medicare. Help Medicare save money How to Report
    - review your notice. subject See if the claim was sent to your Medica supplement insurance (Medigap) plan or other insurer. That plan may pay your share.
  - Medicare offers helpful tips If you already paid the bill, did you pay the right amount? Check the maximum you may be O How to Check Do you recognize the name of each doctor or provider? Check the dates. Did you have an appointment that day?
    - on the top of each page. notice. The section titles are
      - **O** Section Title

      - find where you are in the This helps you navigate and

on what to check when you

# age 4 – How to Handle Denied Claims

## **1** Get More Details

Find out your options on what to do about denied

# 2 If You Decide to Appeal

You have 120 days to appeal your claims. The date listed in the box is when your appeal must be received by us.

# 1 If You Need Help

Helpful tips to guide you through filing an appeal.

THIS IS NOT A BILL | Page 4 of 4

## How to Handle Denied Claims or File an Appeal

## Get More Details

If a claim was denied, call or write the provider and ask for an itemized statement for any claim. Make sure they sent in the right information. If they didn't, ask the provider to contact our claims office to correct the error. You can ask the provider for an itemized statement for any service or claim.

Call 1-800-MEDICARE (1-800-633-4227) for more information about a coverage or payment decision this notice, including laws or policies used to make the decision.

If You Disagree with a Coverage Decision, Payment Decision, or Payment Amount on this Notice, You Can Appeal

Appeals must be filed in writing. Use the form to the right. Our claims office must receive your appeal within 120 days from the date you get this notice. We must receive your appeal by:

## July 13, 2013

## 3 If You Need Help Filing Your Appeal

Contact us: Call 1-800-MEDICARE or your State Health Insurance Program (see page 2) for help before you file your written appeal, including help appointing a representative.

Call your provider: Ask your provider for any information that may help you.

Ask a friend to help: You can appoint someon such as a family member or friend, to be your such as a family member or friend, to representative in the appeals process

## Find Out More About Appeals

For more information about appeals, read your "Medicare & You" handbook or visit us online at www.medicare.gov/appeals.

# File an Appeal in Writing

- 1 Grcle the service(s) or claim(s) you disagree
- 2 Explain in writing why you disagree with the decision. Include your explanation on this notice or, if you need more space, attach a separate page to this notice.
- 3 Fill in all of the following:

Your or your representative's full name (print)

Your or your representative's signature

Your complete Medicare number

- 4 Include any other information you have about your appeal. You can ask your provider for any information that will help you.
- 5 Write your Medicare number on all documents that you send.
- 6 Make copies of this notice and all supporting documents for your records.
- 7 Mail this notice and all supporting documents to the following address

Medicare Claims Office c/o Contractor Name Street Address

# **4** Appeals Form

You must file an appeal in writing. Follow the step-bystep directions when filling out the form.



800-986-3505

IF YOU SUSPECT MEDICARE FRAUD, ERRORS, OR ABUSE, REPORT IT TO **SENIOR MEDICARE PATROL!** 

# **READING YOUR MEDICARE SUMMARY NOTICE** Page 1 – Your Dashboard

# **1** DHHS Logo

The redesigned MSN has the official Department of Health & Human Services (DHHS) logo.

# **2** Your Information

Check your name and the last 4 numbers of your Medicare number, as well as the date your MSN was printed and the dates of the claims listed.

# **3** Your Deductible Info

You pay a yearly deductible for services before Medicare pays. You can check your deductible information right on page 1 of your notice!

REPORT MEDICARE FRAUD TO SENIOR MEDICARE PATROL!



[Sabía que puede recibir este aviso y otro tipo de syuda de Medicare en español? Llame y hable con un agente en español. 如果需要因诱导物,清致电影押医疗保险。请完说"agent",然后说"Mandarin". 1-800-MEDICARE (1-800-633-4227)

# **Medicare Summary Notice** for Part B (Medical Insurance)

The Official Summary of Your Medicare Claims from the Centers for Medicare & Medicaid Services

IENNIFER WASHINGTON TEMPORARY ADDRESS NAME STREET ADDRESS CITY, ST 12345-6789

THIS IS NOT A BILL

# Notice for Jennifer Washington

Medicare Number XXXX-XXX-XXXX Date of This Notice March 1, 2019 Claims Processed January 1 to March 1, 2019

Your Deductible Status

Your deductible is what you must pay for most health services before Medicare begins to pay.

Part B Deductible: You have now met \$85.00 of your \$147.00 deductible for 2013.

Welcome to your new Medicare Summary Notice! It has clear language, larger print, and a personal summary of your claims and deductibles. This improved notice better explains how to get help with your questions, report fraud, or file an appeal. It also includes important information from Medicare!

# Your Claims & Costs This Period

Did Medicare Approve All Services? Number of Services Medicare Denied

amoer or services Medicare Denied e claims starting on page 3. Look for NO in e "Service Approved?" column. See the last ge for how to handle a denied claim.

Total You May Be Billed \$90.15

Providers with Claims This Period January 21, 2013 Craig I. Secosan, M.D.

The title at the top of the page is larger and bold.

4 Title of your MSN

# **6** Total You May Be Billed

A new feature on page 1, this summary shows your approved and denied claims, as well as the total you may be billed.

# **6** Providers You Saw

Check the list of dates and the doctors you saw during this claim period.

# 7 Help in Your Language

For help in a language other than English or Spanish, call 1-800-MEDICARE and say "Agent." Tell them the language you need for free translation services.