INDIANA ASSOCIATION OF AREA AGENCIES ON AGING

2023 PUBLIC POLICY PRIORITIES

Safe and secure at home. The last several years have taught us that living and aging safely and securely in our own homes is not just a matter of consumer preference, quality of life and smart state investment. It can be a matter of life and death for older adults, people with disabilities and other at-risk Hoosiers. Indiana's Area Agencies on Agency (AAAs) continue to demonstrate they are the expert, trusted, local community partners that help these Hoosiers navigate all options for in-home care.

Indiana's AAA network is a critical component of Indiana's long-term services and supports system (LTSS). AAAs expertly manage social determinants of health for Hoosiers requiring assistance to remain at home, or to transition from a nursing facility or hospital back to the community. Serving all 92 Indiana counties, we offer an established solution to manage risk, enhance health outcomes and control health care costs.

AAA core services include information and referral, telephonic and in-home assessment, options counseling, case management and nutrition. Through a comprehensive, person-centered and needs-based approach, AAAs help Hoosiers and their caregivers identify needs for supportive services, develop plans to address those needs, coordinate in-home services and make referrals. AAAs produce wins for both consumers and the state. In-home services can save more than \$53,000 annually per person over the cost of nursing facility care.

IN 2023, YOU WILL SEE US AT THE INDIANA STATEHOUSE WORKING ON THESE ISSUES:

CHOICE BUDGET AND ITS USE

SOCIAL DETERMINANTS OF GUARDIANSHIP AND LESS RESTRICTIVE ALTERNATIVES

FAMILY CAREGIVER SUPPORTS AFFORDABLE HOUSING

DEMENTIA-RELATED INITIATIVES RELIABLE TRANSPORTATION

IN-HOME CARE WORKFORCE SOCIAL ENGAGEMENT

BROADBAND CONNECTIVITY AND DIGITAL INCLUSION

As Indiana's experts, we can answer your questions on these issues and more. Contact your local AAA at 800.986.3505 or visit www.iaaaa.org for more information.

4701 N. Keystone Avenue, Suite 402 / Indianapolis, IN 46205



AGING AND DISABILITY RESOURCE CENTERS

OUR HOOSIER LIFELINE FOR INFORMATION AND CONNECTION TO SERVICES



When you call the phone number of an Indiana AAA, that friendly voice you hear likely works for the AAA's Aging and Disability Resource Center (ADRC). ADRCs connect older adults, people with disabilities, and caregivers to Indiana's Long-term Services and Supports (LTSS) system, and

are a significant part of each Indiana AAA.

ADRCs ease the frustrations many older adults, people with disabilities, and family members experience when trying to learn about and access LTSS. They raise visibility about the full range of available options; provide objective information, advice, counseling and assistance; empower people to make informed decisions about their long-term services and supports; and help people access public and private programs.

ADRCs provide unbiased, reliable information and counseling to people with all levels of income. They are an important part of Indiana's "No Wrong Door" system. But, as the State continues its transition to Managed Long-Term Services and Supports (MLTSS), they have prohibited the ADRCs from

providing these navigation services to

Medicaid consumers, instead awarding a massive contract to Maximus, an international, for-profit conglomerate.

This means that your local AAA whom your constituents know and trust will no longer perform critical, intimate, consumer-facing services such as intake, initial screening, in-home level of care assessment, LTSS education options counseling, Medicaid application assistance and systems navigation.

Indiana's AAAs have been helping consumers and their caregivers navigate the LTSS maze for almost 50 years. They serve Hoosiers in all 92 counties, and have deep local roots, knowledge and relationships. Their staff members complete ongoing, specialized training. They hold state certifications in care management and national certifications from the Alliance of Information and Referral Systems in aging and disability resources.

Rather than put them in jeopardy, it's critically important that the legislature and executive branch agencies invest in strengthening Indiana's ADRCs so they can continue to provide the best supports possible for older Hoosiers as they make the tricky transition to managed care.



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