# Indiana Association of Area Agencies on Aging 2017 PUBLIC POLICY STRATEGIES



## OUR 2017 PUBLIC POLICY STRATEGIES REFLECT OUR THREE-PART VISION FOR LONG-TERM SERVICES AND SUPPORTS:

- Universal Access to Information and Services
- Integration and Seamless Transitions Between Appropriate Levels of Care and Care Settings
  Quality

### **UNIVERSAL ACCESS TO INFORMATION AND SERVICES**

### **Vision Statement**

Certified LTSS specialists ensure all Hoosiers have access to the information needed for them to determine their best options for LTSS and to choose the highest quality providers.

Certified LTSS specialists are available to serve older adults, persons with disabilities and caregivers.

### **Public Policy Strategy**

- Fund Options Counseling as a service to better inform and empower consumers about their choices.
- Enhance access to Medicaid administrative claiming for Medicaid outreach, diversion, application and eligibility related activity performed by Options Counselors.
- Support extension and expansion of the CHOICE 2.0 pilot via the Community Living Program model.
- Promote the AAAs' Aging and Disability Resource Centers as the state's provider of person-centered and conflict-free Options Counseling and Case Management.
- Develop a system of LTSS provider quality ratings to help consumers make informed decisions about their services.
- Implement case management rates that sustainable for AAAs and reflect the complex responsibilities of the role.

### **Vision Statement**

Adequate, sliding-scale subsidies exist to ensure services are available to people at all income levels.

### **Public Policy Strategy**

 Support cost-share across all LTSS funding sources as allowable by law and regulation.

### **Vision Statement**

A network of providers in all parts of the state has adequate capacity to consistently meet local needs.

### **Public Policy Strategy**

- Implement service rates that are sustainable for providers.
- · Reduce or eliminate regulatory barriers.
- Support LTSS workforce development efforts.
- Promote mass transit and para-transit as vital transportation services for older adults and persons with disabilities.
- Increase coordination of planning and services at the state and local level.
- Increase affordable housing options with appropriate supportive services to meet the needs of an aging population.
- Prioritize older adult perspectives and needs in local and state level planning initiatives.

### **Vision Statement**

The value of caregivers is recognized; caregivers are supported and are integrated into the care system at the individual level.

### **Public Policy Strategy**

- Implement the Indiana State Plan on Aging's caregiver priorities.
- Implement and fund consistent caregiver burden assessment across all ADRCs.

### **2017 PUBLIC POLICY STRATEGIES**

### INTEGRATION AND SEAMLESS TRANSITIONS BETWEEN APPROPRIATE LEVELS OF CARE AND CARE SETTINGS

### **Vision Statement**

Person-centered planning identifies consumers' needs, goals, and all supports available to them, and ensures all dimensions of personal wellness are addressed in their care plans.

### **Public Policy Strategy**

- Implement a needs-based assessment tool statewide that identifies consumers' needs, goals, and all supports available to them, and ensures all dimensions of personal wellness are addressed in their care plans.
- Enhance person-centered planning training across the entire spectrum of LTSS providers in support of the required cultural shift.

### **Vision Statement**

Flexible funding is designed around the realities of changing customer needs over time.

### **Public Policy Strategy**

- Maintain the integrity of the CHOICE program.
- Return CHOICE to a non-reverting fund.
- Reinvest LTSS rebalancing savings in the AAAs' CHOICE services.
- Eliminate the 25% cap on first quarter drawdowns for AAAs.
- Eliminate the percentage cap on case management services for all AAAs.
- Support state and federal efforts to appropriately balance monetary investment across all long-term services and supports settings.

### **Vision Statement**

HCBS are integrated with other LTSS providers, as well as with primary care and acute care services, across the spectrum of physical health, behavioral health and social needs.

### **Public Policy Strategy**

- Similar to their role with Medicaid waiver services, authorize AAA case managers to coordinate and manage Medicaid prior authorization for home and community-based LTSS services.
- Create a transitional care management service for community-based organizations within Medicaid and Medicaid waiver services to prevent hospital and skilled nursing facility readmission.
- Support enhanced coordination and collaboration among elder justice partners.
- Authorize and fund AAAs to provide case management and service coordination for persons referred to adult protective services.
- Support the integration of social services within traditional primary, acute and long-term health care.

### QUALITY

#### **Vision Statement**

Consumer outcomes drive evidence-based delivery methods and are built into the LTSS system.

### **Public Policy Strategy**

- Establish quality and outcome metrics.
- Implement technology at the state and AAA level to capture data supporting quality and outcome metrics and health information exchange.