

INDIANA ASSOCIATION OF AREA AGENCIES ON AGING

# 2018 PUBLIC POLICY STRATEGIES

IAAAA.ORG



## **FOR MORE INFORMATION**

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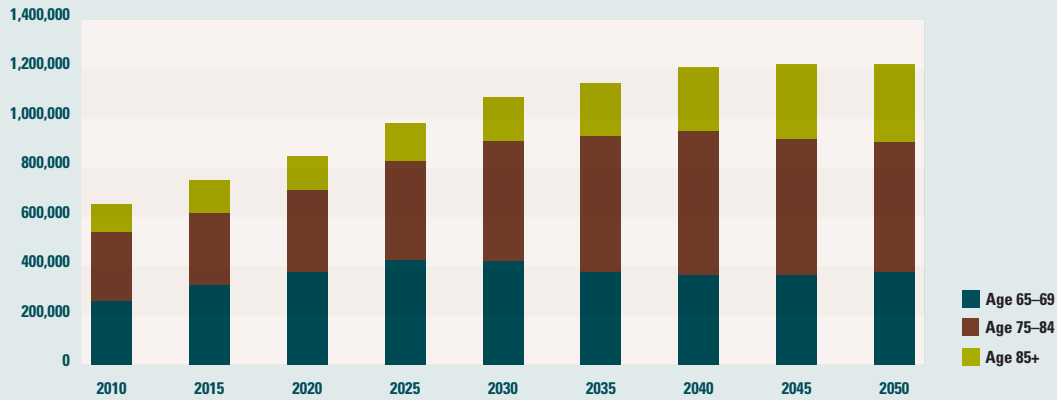
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# THE INDIANA AAA NETWORK

As Indiana’s experts in the in-home management of social determinants of health for complex-needs patients requiring long-term services and other in-home supports, Indiana’s 15 Area Agencies on Aging and Disability are a critical nexus in integrating health and social services. Serving all 92 Indiana counties, the AAAs offer an established solution to manage risk, enhance outcomes and control costs.

## INDIANA AGE 65+ POPULATION GROWTH 2010–2050



Indiana’s AAAs are trusted providers that know their communities intimately. We are integrally woven into and driven by the unique needs of and accountable to the communities and consumers we serve. Other community organizations and systems rely on our expertise and support to enhance the communities’ ability to respond to local human service needs.

- Indiana AAAs, all having incorporated in the 1960-70s, have more than 650 years of experience serving their communities.
- We raise more than \$11 million annually towards filling the gaps in Indiana’s long-term services and supports system from 6,700 individual and corporate donors.

- These donors contribute an additional \$2.6 million in in-kind goods and services.
- AAAs engage more than 6,000 volunteers providing 213,000 hours of service valued at \$5.1 million annually.
- We strengthen the capacity of the communities we serve through our service on more than 400 local boards, initiatives, coalitions, collaboratives, and workgroups.
- More than half have our own foundations or endowments used to forward our missions of service.

# 2018 PUBLIC POLICY STRATEGIES

VISION STATEMENT	PUBLIC POLICY STRATEGY
<b>UNIVERSAL ACCESS TO INFORMATION AND SERVICES</b>	
<p>Certified Long-Term Services and Support (LTSS) specialists ensure all Hoosiers have access to the information needed for them to determine their best options for LTSS and to choose the highest quality providers.</p> <p>Certified LTSS specialists are available to serve older adults, persons with disabilities and caregivers.</p>	<ul style="list-style-type: none"> <li>• Strengthen the AAAs Aging and Disability Resource Centers (ADRCs) by fully funding Options Counseling as a service to better inform and empower consumers about their choices, and maintaining the continued flow of ADRC and Case Management services within the AAAs.</li> <li>• Develop a system of LTSS provider quality ratings to help consumers make informed decisions about their services.</li> <li>• Implement sustainable case management rates that reflect the complex responsibilities of the role and serve to attract and retain a highly qualified workforce.</li> </ul>
<p>A network of providers in all parts of the state has adequate capacity to consistently meet local needs.</p>	<ul style="list-style-type: none"> <li>• Implement provider service rates that are sufficient to attract and retain a highly qualified long-term care workforce.</li> <li>• Promote mass transit and para-transit as vital transportation services for older adults and persons with disabilities.</li> <li>• Increase affordable housing options with appropriate supportive services to meet the needs of an aging population.</li> </ul>
<p>Adequate, sliding-scale subsidies exist to ensure services are available to people at all income levels.</p>	<ul style="list-style-type: none"> <li>• Fully and faithfully effect the rollout of the Community Living Program model of Options Counseling through the CHOICE 2.0 initiative.</li> </ul>
<p>The value of caregivers is recognized; caregivers are supported and are integrated into the care system at the individual level.</p>	<ul style="list-style-type: none"> <li>• Implement and fund a consistent, statewide, evidence-based assessment of the burdens of caregivers.</li> </ul>
VISION STATEMENT	PUBLIC POLICY STRATEGY
<b>INTEGRATION AND SEAMLESS TRANSITIONS BETWEEN APPROPRIATE LEVELS OF CARE AND CARE SETTINGS</b>	
<p>Person-centered planning identifies consumers' needs, goals, and all supports available to them, and ensures all dimensions of personal wellness are addressed in their care plan.</p>	<ul style="list-style-type: none"> <li>• Fully and faithfully effect the rollout of the Community Living Program model of Options Counseling through the CHOICE 2.0 initiative.</li> </ul>
<p>Flexible funding is designed around the realities of changing customer needs over time.</p>	<ul style="list-style-type: none"> <li>• Support state and federal efforts to appropriately balance monetary investment across all long-term services and supports settings, ensuring ready access to a full continuum of long-term care services.</li> </ul>
<p>HCBS are integrated with other LTSS providers, as well as with primary care and acute care services, across the spectrum of physical health, behavioral health and social needs.</p>	<ul style="list-style-type: none"> <li>• Enhance coordination and collaboration among elder justice partners to enhance protections for vulnerable older adults and people with disabilities from abuse, neglect and financial exploitation.</li> <li>• Support the integration of social services within traditional primary, acute and long-term health care to improve care, produce better outcomes and ensure wise investment of health care resources.</li> </ul>
<b>QUALITY</b>	
<p>Consumer outcomes drive evidence-based delivery methods and are built into the LTSS system.</p>	<ul style="list-style-type: none"> <li>• Establish quality and outcome metrics for Indiana's home and community-based service system.</li> </ul>





## NATIONAL LEADERS

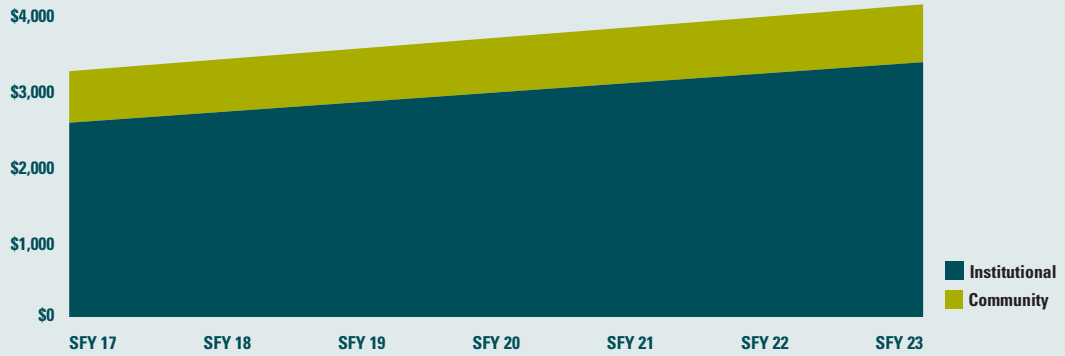
As the first state in the nation to have all AAAs recognized as Aging and Disability Resource Centers, Indiana's network consists of proven, nationally recognized, innovative leaders. Our AAAs were first in the nation to create a statewide limited liability company, the Indiana Aging Alliance, providing a single point of contracting solution for health systems, insurers, managed care entities and primary care practices. We were also first to have garnered a statewide contract with a managed care entity for evidence-informed care transition services. In addition:

- We pioneered the Community Living Program model which offers a person-centered, needs based model of Options Counseling lauded by professional evaluators.
- Network members partnered on the creation of Population Health Logistics, an advanced meaningful use EMR designed to accommodate the needs of complex patients, which now has national uptake.
- AAAs across the state have developed and participated in successful local community-based care transitions initiatives with proven results in reducing 30-day hospital readmission rates.
- The National Council on Quality Assurance (NCQA) called upon network members to assist in developing their new LTSS Case Management accreditation product. Our network now includes the nation's first accredited community-based organization with several additional members now actively seeking accreditation.

## TRENDLINES

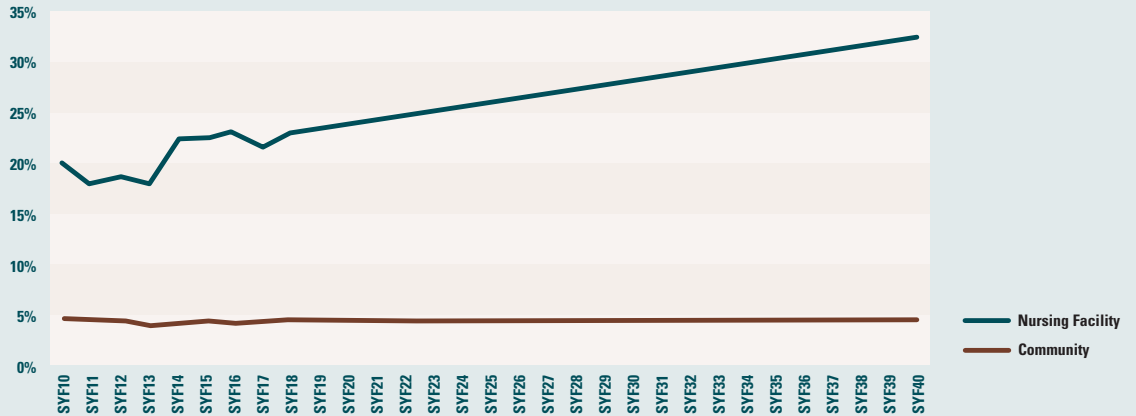
### PROJECTED LTSS SPENDING SFY 2017–SFY 2023 STATE AND FEDERAL

(IN MILLIONS OF DOLLARS)



## TRENDLINES

### LONG TERM CARE EXPENDITURES FOR AGED AND DISABLED AS A PERCENTAGE OF THE INDIANA MEDICAID BUDGET - STATUS QUO



## TRENDLINES

### MEDICAID NURSING FACILITY RESIDENT COUNT VS. A&D WAIVER PARTICIPANT COUNT

